

VR Evo Remote Recall-

Process instructions for used remotes only

Warn have issued a recall / remedy notice for remotes shipped with all WARN VR EVO winch models manufactured between 03 June 2019 and 29 November 2022.

PN 103250 - VR EVO 8	PN 103254 - VR EVO 12
PN 103251 - VR EVO 8-S	PN 102355 - VR EVO 12-S
PN 103252 - VR EVO 10	PN 104218 - S/P Remote & Control Module
PN 103253 - VR EVO 10-S	

For used remotes, we request that you examine your VR Evo Remote as per WARN's instructions overleaf. Once that has been completed, in order to obtain a refurbished or replacement remote, please send an email detailing the winch serial number, and photos of your damaged remote / remote with battery disconnected to 4x4@arbil.co.uk.

The winch serial number is located on the back side of the winch drum support.

We will send you a claim number for you to put on the Warranty claim form. Once this is completed, we will send you the replacement as soon as one is available.

What are WARN doing?

Warn are developing a water resistant remote control that will be made available to affected customers when they are available. – Anticipated to be late 2023.

We recommend the following general care measures for the winch remote:

- Please dry the exterior of the remote control with a suitable cloth after use in wet conditions
- Please keep the remote control away from moisture and extreme heat
- Please avoid heavy impacts
- Please disconnect the remote after each use and store in a dry environment

If you have any questions about this process, please get in touch with the team on 01384 242004, we will be able to assist you.



VR EVO Remote Battery Pack Removal Instructions



Take time to fully read and complete all instructional steps and warnings.

⚠ WARNING Always store the remote control in a protected, clean, dry area.

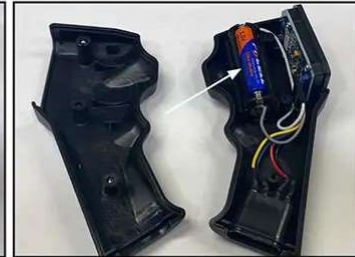
⚠ WARNING Never leave remote control where it can be activated during free spooling, rigging, or when the winch is not being used.

⚠ WARNING Never leave the winch remote control plugged in when installing, freespooling, rigging, servicing or when the winch is not being used.

1. Using a Phillips screwdriver, remove the three screws from the remote control cover.



2. Remove the remote control cover and locate the battery pack.



⚠ WARNING If corrosion is observed on the circuit board or battery pack, **DO NOT USE THE REMOTE.** Contact Warn Industries' Customer Service for a replacement.



3. Cut the gray and white wires to release the battery pack from the remote.



4. Remove and discard the battery pack completely. Take a picture to provide proof of battery pack removal to receive new remote & coupon from Warn per the recall notice.



5. With battery pack removed, replace the remote control cover and the three screws.



6. When winch is not in use, unplug the remote control cable from the remote control base **AND** the winch remote socket. Store the remote control in a protected, dry place.



For further information or any questions contact:

WARN INDUSTRIES, INC.
12900 S.E. Capps Road,
Clackamas
OR USA 97015-8903
1-503-722-1200,
Customer Service:
1-800-543-9276
or visit www.warn.com.

109400A0